



Professional Security Monitoring for Yolink

Monitoring services are provided by **VirtuAlarm Systems**
a third-party service provider to Yosmart.

Notes:

1. No settings changes are required on the Yolink APP for VirtuAlarm monitoring.
2. The Yolink APP will continue to be used for all functions other than alarm dispatch.
3. You will receive an email invitation to download the APP or use SMS if non iPhone, after sign up.
4. Arming Home, Away and disarming are accomplished on the VirtuAlarm APP and from the Yolink FOB (when available).
5. Alarm activations will trigger PUSH signals to the VirtuAlarm APP (or SMS if not iOS) and automatic phone (IVR) prior to dispatch.
6. If no response is received to the verification attempts, dispatch will be processed.
7. IOS APP is available now, Android will be available soon. Non iPhone accounts will receive SMS notifications and web links, providing full functionality.



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Setup Guide

1. In the Yolink APP, click on “**Settings**” “**Third party services**” “ **Virtualarm**”.

2. On the next page, click on

Click Here to log in to Yolink,
And complete VirtuAlarm Authorization

3. The next page is Yosmart Auth. Check “confirmed” and click “Login YoSmart”
4. Enter your YoSmart username and P/w, then click “Login”
5. The next page will show your list of security sensors and water leak detectors and smoke/CO detectors. Home automation devices will not be displayed.
6. Below the list of sensors is the area to enter your premise, emergency dispatch, emergency contact and billing information.
7. Enter all information requested, accept the terms and conditions, click:
8. The next page is: Security Monitoring Zones Setup:
9. Each zone should be assigned a function from the drop-down menu.
10. “Log Only” means no action will be taken, zone recorded in history only.

Sign up!

11. "Home" means signals from sensors set as HOME will be processed for dispatch if the alarm system is armed in either HOME or AWAY mode on the VirtuAlarm APP.
12. "Away" means signals will be processed for dispatch only if the alarm system is armed in AWAY mode on the VirtuAlarm APP. E.g., an interior motion sensor.
13. "24 hour" means sensor signals will be processed for dispatch whether system is armed or disarmed on the VirtuAlarm APP. E.g., a water leak sensor or smoke detector would be a 24-hour sensor and would process if the system is armed or disarmed.
14. After completing the alarm type assignments, save and exit.

Editing and changing

15. From the APP or SMS link, if not IOS, click on the VA logo then account settings.
16. Scroll down to "Notification Settings."
17. The default settings are PUSH or SMS on alarm activation
18. Wait 60 seconds for response
19. Automatic voice call
20. Wait 60 seconds
21. If no response dispatch.
22. These settings as well as the other settings displayed can be changed.
23. To save, accept TOS and click save.